

High-performing teams have more energy, more ideas, increased motivation to go the extra mile and deliver excellence for their customers.



HIGH-PERFORMING TEAMS

Your team is effective. It's known as a good team. But how do you take them from good to great? How do you get everyone to give that little bit extra? And how do you keep morale high when there's so much change going on?

These are questions that we hear a lot from the managers and leaders we work with, which is why we developed this programme.

In this workshop-style session, you'll get a deep understanding of what you're doing well as the leader and where the gaps are. The various elements of the programme are tried-and-tested through our own experience of leading high-pressure services.

By the end of the session, you'll come away with real clarity of where you're starting from and a plan to take your team to the next level.

PROGRAMME FORMAT

This is a one-day intensive workshop designed to be delivered face-to-face, with a combination of theory and lots of opportunity to try approaches out. Participants will take away plenty of tools and tips for use back in the workplace, including an action plan and a High-Performing Team Snapshot © on their strengths and development needs against the eight key characteristics of a high-performing team.

LEARNING OUTCOMES

- Clarity on your team's perceptions
- An understanding of the key factors that must be in place to ensure high-performance
- An understanding of your role, as the leader and the specific things you need to improve moving forward

WHO SHOULD ATTEND?

- Middle and senior managers

ANTICIPATED BUSINESS OUTCOMES

- Improved employee morale and trust across the team
- Increased productivity and performance through clearer expectations
- Increased motivation to deliver more
- Improved customer satisfaction as services improve

For more information contact us on 07740 051516 or email hayley@halopsychology.com